

CORRIGENDUM/ AMENDMENTS TO TENDER DOCUMENT NO - CO: Oper: KYC-AML: 2021-22/ 01 dated 09th July 2021 for “Supply, Implementation, Integration and Maintenance Of comprehensive Software solution for Centralized KYC Registry (CKYCR) for Individual & Legal Entity (L.E) Customers”.

1. Tender Schedule & Important Dates have been revised and amended as under:

Sr.No	Description	Original Timeline	Revised Timeline
7	Last Date of Submission of TENDER Response (Closing Date)	2.00 PM on 30 th July 2021 at Central Bank Of India, KYC/AML Cell, Operations Dept., Central Office, Central Bank Building, 2nd Floor, Fort, Mumbai 400023.	2.00 PM on 12th August 2021 at Central Bank Of India, KYC/AML Cell, Operations Dept., Central Office, Central Bank Building, 2nd Floor, Fort, Mumbai 400023.
8	Eligibility Cum Technical Bid Opening Date	3:00 PM on 30 th July 2021 at Central Bank Of India, KYC/AML Cell, Operations Dept., Central Office, Central Bank Building, 2nd Floor, Fort, Mumbai 400023.	3:00 PM on 12th August 2021 at Central Bank Of India, KYC/AML Cell, Operations Dept., Central Office, Central Bank Building, 2nd Floor, Fort, Mumbai 400023. The date for presentation of product cum Interview for technical evaluation by the committee constituted by the Bank for the purpose will be communicated separately to the eligible Bidders.
9	Commercial Bid	The commercial bids of only those vendors who qualify in both eligibility and technical evaluation will be opened. The date for opening of the commercial bid would be communicated separately to the technically eligible vendors.	The commercial bids of only those vendors who qualify in both eligibility and technical evaluation will be opened. The date for opening of the commercial bid would be communicated separately to the technically eligible vendors.
10	Application Money/ Bid cost	Rs. 5,000/- (Rupees Five Thousand only)- Non-refundable.	Rs. 5,000/- (Rupees Five Thousand only)- Non-refundable.
11	Bid Security (Earnest Money Deposit)	Rs. 1,00,000/- (Rupees One Lakh Only) – Refundable.	Rs. 1,00,000/- (Rupees One Lakh Only) – Refundable.

2. Corrigendum/ Amendments to the Tender Document No. CO: Oper: KYC-AML: 2021-22/ 01 dated 09th July 2021:

Sr no.	Tender/ RFP Page No.	Tender document Point/ Section No.	Clause/ point as stated in the Original Tender/ RFP document	Revised/ modified/ amended clause
1	29 of 103	5.1.3.7 Price Bids	The Bank will consider the Total Cost of Ownership (TCO) over a three year period starting from date of purchase order and any residual payment during that period would be adjusted on a prorata basis.	The Bank will consider the Total Cost of Ownership (TCO) over a five year period starting from date of purchase order and any residual payment during that period would be adjusted on a prorata basis.
2	31 of 103	5.2.2.1 Performance Guarantee	The successful vendor shall provide a Performance Guarantee within 30 days from the date of receipt of the order or signing of the contract whichever is earlier in the format as provided in Annexure 13 to the extent of 10% of the total contract value for the entire period of the contract plus 3 months and such other extended period as the Bank may decide for due performance of the project obligations. The guarantee should be of that of a nationalized Bank only, other than Central Bank Of India.	The successful vendor shall provide a Performance Guarantee within 30 days from the date of receipt of the order or signing of the contract whichever is earlier in the format as provided in Annexure 13 to the extent of 3% of the total contract value for the entire period of the contract plus 3 months and such other extended period as the Bank may decide for due performance of the project obligations. The guarantee should be of that of a nationalized Bank only, other than Central Bank Of India.
3	39 of 103	5.5.2. a) Payment Terms	a) Software Licenses 50% of the license cost on delivery of Software Licenses plus GST at actuals. The required documents to be provided along with original invoice: a) Original delivery Challans dully stamped and signed by the Bank Official. b). Original receipt of GST wherever applicable. 30% of the license cost plus GST wherever applicable after go-live sign off from Bank. Go Live Sign Off in the form of Acceptance Test should be signed by both	a). Software Licenses 50% of the license cost on delivery of Software Licenses plus GST at actuals. The required documents to be provided along with original invoice: a) Original delivery Challans duly stamped and signed by the Bank Official. b). Original receipt of GST wherever applicable. 30% of the license cost plus GST wherever applicable after go-live sign off from Bank. Go

			Bank's identified Project Manager & vendor representative. • 20% of the license cost plus GST wherever applicable, after Go-Live closure signoff from Bank. Go Live Closure Sign Off in the form of Final Acceptance Test should be signed by both Banks identified Project Manager & vendor representative. Operational Issues will be part of Managed Services and not part of Go-Live Sign Off	Live Sign Off in the form of Acceptance Test should be signed by both Bank's identified Project Manager & vendor representative. • 17% of the license cost plus GST wherever applicable, after three months of successful functioning of solution after go-live signoff from Bank. Go Live Closure Sign Off in the form of Final Acceptance Test should be signed by both Banks identified Project Manager & vendor representative. Operational Issues will be part of Managed Services and not part of Go-Live Sign Off
4	40 of 103	5.5.2. b)	b) Implementation Cost (OTC) • 70% of the implementation cost after go- live sign off from Bank. Go Live Sign Off in the form of Acceptance Test should be signed by both Banks identified Project Manager & vendor representative. • 30% of the implementation cost after Go-Live closure signoff from Bank. Go Live Closure Sign Off in the form of Final Acceptance Test should be signed by both Banks identified Project Manager & vendor representative. Operational Issues will be part of Managed Services and not part of Go-Live Sign Off	b) Implementation Cost (OTC) • 70% of the implementation cost after go- live sign off from Bank. Go Live Sign Off in the form of Acceptance Test should be signed by both Banks identified Project Manager & vendor representative. • 27% of the implementation cost after three months of successful functioning of solution after Go-live signoff from Bank. Go Live Closure Sign Off in the form of Final Acceptance Test should be signed by both Banks identified Project Manager & vendor representative. Operational Issues will be part of Managed Services and not part of Go-Live Sign Off
5	40 of 103	5.5.2. c)	c). AMC / ATS – Payable quarterly in advance against receipt of satisfactory service report of previous quarter from the Bank's Project / Operation Manager	c). AMC / ATS – Payable quarterly in advance against receipt of satisfactory service report of previous quarter from the Bank's Project / Operation Manager

6	40 of 103	5.5.2. d)	d) Onsite Support Charges – Payable quarterly at the end of each quarter against receipt of satisfactory support report of previous quarter from the Bank's Project / Operation Manager. There shall be no escalation in the prices once the prices are fixed and agreed to by the Bank and the vendor. Payment will be release by DIT, CBD, Belapur, as per above payment terms on submission of mentioned supporting documents. The Bank will pay invoices within a period of 30 days from the date of receipt of undisputed invoices. Any dispute regarding the invoice will be communicated to the selected vendor within 15 days from the date of receipt of the invoice. After the dispute is resolved, Bank shall make payment within 15 days from the date the dispute stands resolved.	d) Onsite Support Charges – Payable quarterly at the end of each quarter against receipt of satisfactory support report of Current quarter from the Bank's Project / Operation Manager. There shall be no escalation in the prices once the prices are fixed and agreed to by the Bank and the vendor. Payment will be release by DIT, CBD, Belapur, as per above payment terms on submission of mentioned supporting documents. The Bank will pay invoices within a period of 30 days from the date of receipt of undisputed invoices along with credit note, if any, for penalties. Any dispute regarding the invoice will be communicated to the selected vendor within 15 days from the date of receipt of the invoice. After the dispute is resolved, Bank shall make payment within 15 days from the date the dispute stands resolved.
7		5.5.2. e)	NIL	The retention money @ 3% of the total project cost (Total Cost of ownership) will be released only on production of performance Bank guarantee as per clause 5.2.2.1 of page No.31.
8	63 of 103	D. 1 Annexure-02 – Eligibility criteria	Experience & support Infrastructure: 1. The proposed Solution should be implemented in at least three Banks / Financial Institutions in India in past three years	Experience & support Infrastructure: 1. The proposed Solution should be implemented in at least three Banks / Financial Institutions in India in past five years
9	87 of 103	28) Annexure - 11 – other conditions	On-site support of one Person should be provided from the date of operational of the project till the tenure of Project.	On-site support of one Person at Central Office, Mumbai should be provided from the date of operational of the project till the tenure of Project.

10	97 of 103	Annexure-15. Commercial bid format	Note: g: The prices quoted by the bidder shall be all inclusive, of GST will be paid on actual on production of original receipt	Note: g: The prices quoted by the bidder shall be inclusive of all taxes and charges, exclusive of GST, will be paid on actual on production of original receipt.
11	99 of 103	Annexure-16. Masked Commercial bid format	Note.7: The prices quoted by the bidder shall be all inclusive of GST will be paid on actual on production of original receipt	Note: 7: The prices quoted by the bidder shall be inclusive of all taxes & charges, exclusive of GST, will be paid on actual on production of original receipt.

Dated: 28.07.2021

Place: Mumbai.